



# PESOS 2012

## 4<sup>th</sup> International Workshop on Principles for Engineering Service-Oriented Systems

### Organizers

Patricia Lago (VU University Amsterdam, Netherlands)

Grace A. Lewis (CMU Software Engineering Institute, USA)

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Vladimir Tasic (NICTA, Australia)

ICSE 2012

Zurich, Switzerland

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Grace A. Lewis

CMU Software Engineering Institute, USA

Welcome

# Motivation

- ◉ Service-oriented systems pose novel challenges for software engineering
  - Lack of homogeneity of basic components
  - Requirement to accommodate unprecedented levels of changes and dynamic evolution
- ◉ Increasingly, services will be offered via the Internet through emerging delivery models
- ◉ Future software systems will increasingly rely on the provisioning of services, which are no longer under the software engineer's control

# PESOS 2012 Workshop Goals

- Bring together software engineering researchers from academia and industry, as well as practitioners working in the areas of service-oriented systems to discuss
  - Research challenges
  - Recent developments
  - Novel application scenarios
  - Methods, techniques, experiences and tools to support engineering, evolution and adaptation of large-scale, highly-dynamic service-oriented systems
- For the first time, PESOS will feature a special session on “The Quest for Case Studies”

# Workshop Logistics

- ⦿ One keynote
- ⦿ Two paper sessions and one case study session
  - Introduction
  - Papers or case studies
  - Lots of discussion
- ⦿ We expect highly interactive sessions
- ⦿ We will be taking notes throughout the workshop and present a summary at the end of the day during the closing remarks
  - Summary will be made available on the PESOS 2012 web site: <http://www.s-cube-network.eu/pesos-2012>



# Principles of Engineering Service-Oriented Systems (from PESOS 2011)

- ◎ Think globally
  - Bound instead of control behavior — runtime simulation, monitoring and adaptation
  - Plan for diversity
- ◎ Increase flexibility
- ◎ Reduce complexity
- ◎ Enable agility/compositionality — metadata is key
- ◎ Reduce risk via pilot projects that weigh benefit against risk

# Agenda <sub>1</sub>

|               |   |
|---------------|---|
| 09:00 – 09:15 | Welcome and Introductions   |
| 09:15 – 10:30 | Session 1 — Keynote: An Internet of Services - Visions<br><i>Carl Worms (Credit Suisse AG, Switzerland)</i>   |
| 10:30 – 11:00 | Coffee Break  |
| 11:00 – 12:30 | Session 2 — Agility and Quality in Service-Oriented Systems <ul style="list-style-type: none"> <li>• Dependability-Driven Runtime Management of Service Oriented Architectures</li> <li>• Simulating Awareness in Global Software Engineering: A Comparative Analysis of Scrum and Agile Service Networks</li> <li>• Non-Functional Analysis of Service Choreographies</li> <li>• Local Model Learning for Asynchronous Services</li> </ul> |
| 12:30 – 14:00 | Lunch   |

# Agenda <sub>2</sub>

|               |  |
|---------------|--|
| 14:00 – 15:30 | <p>Session 3 — The Quest for Case Studies</p> <ul style="list-style-type: none"> <li>• Spicy Stonehenge: Proposing a SOA Case Study</li> <li>• Open SOALab: Case Study Artifacts for SOA Research and Education</li> <li>• Constraint-Based Invocation of Stateful Web Services: The Beep Store</li> <li>• Cloud in a Cloud for Cloud</li> <li>• A Car Logistics Scenario for Context-Aware Adaptive Service-Based Systems</li> <li>• A Monitoring Data Set for Evaluating QoS-Aware Service-Based Systems</li> <li>• Providing Lightweight and Adaptable Service Technology for Information and Communication (PLASTIC) in the Mobile eHealth Case Study</li> </ul> |
| 15:30 – 16:00 | Coffee Break   |



# Agenda <sub>3</sub>

|               |  |
|---------------|--|
| 16:00 – 17:15 | <p>Session 4 — Governance and Monitoring of Service-Oriented Systems</p> <ul style="list-style-type: none"> <li>• SALMonADA: A Platform for Monitoring and Explaining Violations of WS-Agreement-Compliant Documents</li> <li>• PRadapt: A Framework for Dynamic Monitoring of Adaptable Service-Based Systems</li> <li>• Exploring the Impact of Inaccuracy and Imprecision of QoS Assumptions on Proactive Constraint-Based QoS Prediction for Service Orchestrations</li> <li>• Managing Multiple Applications in a Service Platform</li> </ul> |
| 17:15 – 17:30 | Closing Remarks  |

# Informal Dinner

- Zeughauskeller Restaurant  
Bahnhofstrasse 28a near  
Paradeplatz  
8001 Zürich  
[http://www.trymarket.ch/zeughauskeller/english/frame\\_start.htm](http://www.trymarket.ch/zeughauskeller/english/frame_start.htm)
- Reservation at 7PM under the name Carl Worms
- If you wish to join us, please mark on the sign-in sheet that you are interested in attending
- NOTE: Dinner is not included in the workshop fees. We will ask for separate checks so you have a receipt.



# Introductions



Briefly state your name, organization, and areas of interest related to service orientation

**Carl Worms**

Enterprise Architect

Credit Suisse AG, IT Private Banking, Switzerland

## Session 1

# Keynote: An Internet of Services - Visions



# Carl Worms

- Enterprise architect in Credit Suisse Private Banking IT with focus on strategy and architecture of software engineering processes
- Received the Walter Masing Award of the German Society for Quality in 1993
- Joined Credit Suisse IT architecture in 1999 as leading methodologist
- Led the first software process improvement program from 2002-2005 and in 2007 the Quality Management organization
- Since 2008, as process architect for IT private banking, he has developed the roadmap for the next 10 years for application development processes, methods and tools





**Facilitator: Patricia Lago**

VU University Amsterdam, The Netherlands

## Session 2: Agility and Quality in Service-Oriented Systems

# Agility and Quality in Service-Oriented Systems

- ⦿ Globalization, virtualization, and speed characterize organizations and their supporting systems, as well as the way they do business
- ⦿ Agility is a must — quality compromises are infeasible
  - To dynamically adapt to emerging customer demands and partnerships
  - To (automatically) manage ecosystems-as-a-service
    - including detecting inconsistencies, composing services
  - To support sound decision making guaranteeing a target QoS

# Papers

- ◉ Dependability-Driven Runtime Management of Service Oriented Architectures

*Hanen Haouas (INRIA and University of Rennes, France) and Johann Bourcier (INRIA, France)*

- ◉ Simulating Awareness in Global Software Engineering: A Comparative Analysis of Scrum and Agile Service Networks

*Damian A. Tamburri and Ivan S. Razo-Zapata (VU University Amsterdam, Netherlands), and Héctor Fernández and Cedric Tedeschi (INRIA Rennes, France)*

- ◉ Non-Functional Analysis of Service Choreographies

*Cesare Bartolini, Antonia Bertolino and Guglielmo De Angelis (ISTI-CNR, Italy), and Andrea Ciancone and Raffaella Mirandola (Politecnico di Milano, Italy)*

- ◉ Local Model Learning for Asynchronous Services

*Casandra Holotescu (Politehnica University of Timisoara, Romania)*

Domenico Bianculli, Antinisca Di Marco, Pierluigi  
Plebani, and Andrea Polini

## Session 3: The Quest for Case Studies

# The Quest for Case Studies

## ⦿ Motivation

- Research ideas should be validated experimentally
- Case studies of service-oriented systems are limited and costly to develop
- Validation tends to be “weak”

## ⦿ Goals

- To create the reference set of case studies for the research community in service-oriented systems
  - hosted on a publicly available [repository](http://scube-casestudies.ws.dei.polimi.it/index.php/Main_Page)  
[http://scube-casestudies.ws.dei.polimi.it/index.php/Main\\_Page](http://scube-casestudies.ws.dei.polimi.it/index.php/Main_Page)
- To share experiences and lessons learned



# Case Studies

- ◉ Spicy Stonehenge: Proposing a SOA Case Study  
*[Tiago Espinha](#), Cuiting Chen, Andy Zaidman, and Hans-Gerhard Gross (TU Delft, Netherlands)*
- ◉ Open SOALab: Case Study Artifacts for SOA Research and Education  
*Norman Wilde, John Coffey, [Thomas Reichherzer](#), Laura White (University of West Florida, USA)*
- ◉ Constraint-Based Invocation of Stateful Web Services: The Beep Store  
*[Sylvain Hallé](#) (Université du Québec à Chicoutimi, Canada) and Roger Villemare (UQAM, Canada)*
- ◉ Cloud in a Cloud for Cloud  
*Shigetoshi Yokoyama and [Nobukazu Yoshioka](#) (National Institute of Informatics, Japan), and Takahiro Shida (NTT DATA Intellilink, Japan)*
- ◉ A Car Logistics Scenario for Context-Aware Adaptive Service-Based Systems  
*Antonio Bucchiarone, Nawaz Khurshid, [Annapaola Marconi](#), and Heorhi Raik (FBK-IRST, Italy), and Marco Pistore (ITC-IRST Trento, Italy)*
- ◉ A Monitoring Data Set for Evaluating QoS-Aware Service-Based Systems  
*[Philipp Leitner](#), Waldemar Hummer, and Schahram Dustdar (Vienna University of Technology, Austria)*
- ◉ Providing Lightweight and Adaptable Service Technology for Information and Communication (PLASTIC) in the Mobile eHealth Case Study  
*Marco Autili, [Luca Berardinelli](#), Davide Di Ruscio, and Catia Trubiani (University of L'Aquila, Italy)*

**Andreas Metzger**

Paluno (Ruhr Institute for Software Technology),  
University of Duisburg-Essen, Germany

## Session 4: Governance and Monitoring of Service-Oriented Systems

# Governance and Monitoring of Service-Oriented Systems

- ⊙ Dynamic changes due to
    - 3rd party services (Web services, Cloud, etc.), multitude of service providers, change in end-user devices, network connectivity, ...
  - ⊙ Difference from traditional software systems
    - Unprecedented level of change
    - No guarantee that 3<sup>rd</sup> party service fulfils its expectations / contract (SLA)
    - No visibility / control over 3<sup>rd</sup> party services
- ➔ Need for specific run-time observation and management techniques

# Papers

- SALMonADA: A Platform for Monitoring and Explaining Violations of WS-Agreement-Compliant Documents

Carlos Müller, Manuel Resinas and Antonio Ruiz-Cortés (Universidad de Sevilla, Spain), and Marc Oriol, Marc Rodríguez, Xavier Franch and Jordi Marco (Universitat Politècnica de Catalunya, Spain)

- PRadapt: A Framework for Dynamic Monitoring of Adaptable Service-Based Systems

Ricardo Contreras and Andrea Zisman (City University, UK), and Annapaola Marconi and Marco Pistore (Fondazione Bruno Kessler, Italy)

- Exploring the Impact of Inaccuracy and Imprecision of QoS Assumptions on Proactive Constraint-Based QoS Prediction for Service Orchestrations

Dragan Ivanovic (Technical University of Madrid (UPM), Spain), and Manuel Carro and Manuel Hermenegildo (Technical University of Madrid (UPM) and IMDEA Software Institute, Spain)

- Managing Multiple Applications in a Service Platform

Jacky Estublier (Universit Joseph Fourier, France) and German Vega (Laboratoire Informatique de Grenoble, France)